



Grievance Redressal Matrix

Details of Designation	Contact Person Name	Address	Contact No.	Email ID	Working Hours
Customer Care	Nikhil Gangwar	Hno. 149, Mega Dream Homes, Mini Bypass Road, Bareilly, UP - 243122	8433120624	support@equivision.co.in	9 AM - 5 PM
Head of Customer Care	Nikhil Gangwar	Hno. 149, Mega Dream Homes, Mini Bypass Road, Bareilly, UP - 243122	8433120624	support@equivision.co.in	9 AM - 5 PM
Compliance Officer	Nikhil Gangwar	Hno. 149, Mega Dream Homes, Mini Bypass Road, Bareilly, UP - 243122	8433120624	support@equivision.co.in	9 AM - 5 PM
CEO	Nikhil Gangwar	Hno. 149, Mega Dream Homes, Mini Bypass Road, Bareilly, UP - 243122	8433120624	support@equivision.co.in	9 AM - 5 PM
Principal Officer	Nikhil Gangwar	Hno. 149, Mega Dream Homes, Mini Bypass Road, Bareilly, UP - 243122	8433120624	support@equivision.co.in	9 AM - 5 PM

Disposal of complaints **Monthly** ▼

Month	Carried Forward	Received	Resolved*	Pending*
March-2025	0	0	0	0
April-2025	0	0	0	0
May-2025	0	0	0	0
June-2025	0	0	0	0
July-2025	0	0	0	0
August-2025	0	0	0	0
September-2025	0	0	0	0
October-2025	0	0	0	0
November-2025	0	0	0	0
December-2025	0	0	0	0
January-2026	0	0	0	0
February-2026	0	0	0	0
Grand Total	0	0	0	0

Definitions

- Resolved - Resolved complaints include any previous month's complaints resolved in the current month.
- Pending - Total pending includes complaints unresolved as of the last day of the month.

Contact us directly at Support@equivision.co.in for assistance with any queries, complaints or grievances. We will ensure your grievance is resolved within 21 calendar days. If you feel that your grievance is not redressed satisfactorily, you may lodge a complaint with SEBI through [the Scores website](#), the SEBI Scores app for [Android](#) or [iOS](#), or the [Online Dispute Resolution portal](#).